

9/2/2025

## Notice of Financial Hardship Policy

If your family's Total Tenant Payment (TTP) is \$50 (the minimum rent) and you cannot afford it because of financial hardship, you may request an exemption.

Hardship situations may include:

- Loss of eligibility for or delay in benefits from a federal, state, or local program
- Risk of eviction for nonpayment of the \$50 minimum rent
- Loss of income due to job loss, death in the family, or medical issues

To request an exemption, you must complete a Hardship Request Form and provide proof of your situation. CMHA will review your request and decide if the hardship qualifies as temporary (up to 90 days) or long-term (more than 90 days).

- Temporary hardships suspend the \$50 rent but must be repaid when the hardship ends.
- Long-term hardships exempt you from the \$50 minimum rent while the hardship continues.

All families eligible for the Hardship will receive written notice of CMHA's decision, and you have the right to request an informal hearing if you disagree.

Hardship Request Forms are available at [www.cmhanet.com](http://www.cmhanet.com). You may also contact CMHA staff directly to request or submit the form.

Thank you for your collaboration with CMHA.